

# Aqueity **leverages** Datto's backup and disaster recovery solutions to **protect** their financial services client's **uptime**

## CHALLENGE

Weather can have such a drastic effect on every area of our life; business included. Unfortunately, one of our financial services clients lost all power to their office building. With clients all over the country, they need to be available 24-7.

**The first call was to Aqueity.**

## SOLUTION

Aqueity plans for situations like this. About a year prior to this incident, we recommended that our client implement a backup and disaster recovery solution that would allow them to stay operational **even if unexpected disaster occurred**. Spinning up the environment from the cloud was easily completed by one of our experienced consultants. However, this morning, just getting there was the hardest aspect with seven inches of snow on the ground already. Without a question asked, two of our dedicated service technicians jumped in their car and headed to the client in the blizzard.

## RESULTS

>1

Hours of downtime

\$518,000

Dollars protected based on ind. avg.

ZERO

Customer Complaints

## ABOUT AQUEITY

Since 1996 we have been providing Chicagoland clients with practical solutions to their most pressing IT needs. Over the years we have built a unique approach to IT. A hybrid blend of technical chops and business strategy, has allowed us to become a true partner in growth for our clients. Please reach out if you have any questions. Our contact info is below.

### Highlights

- ✓ Protected our client's bottom line.
- ✓ Offered Datto as a solution that allowed our client to stay functional through a snowstorm.
- ✓ Built a new level of trust with one of our long-standing clients.
- ✓ "Aqueity was there when we needed them most, for that we will forever be grateful!"  
-Chief Information Officer